Web Application Testing

Giving our customers peace of mind and confidence

TECLET

Teclet offers a software platform for agents and their customers in the lettings sector. It is an end to end solution that fully integrates a multitude of third party services. Teclet manages and automates the full pre-tenancy process and many post move in functions via web portals for each party. The teclet platform improves service and quality whilst saving time and money.

CHALLENGES

Consumers are increasingly tech savvy and so have increasing expectations of what technology can do in all aspects of their lives. We need to be able to demonstrate to our prospective customers that their data is secure.

- Teclet wants a reputation for being secure.

- Not being able to produce an accredited security report when asked by our customers was seen as a competitive disadvantage.

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from the whole team; which is excellent"

VTEQ

IT MANAGED SERVICES PROVIDER & CYBER SECURITY SPECIALIST 📱 0845 287 1266 ✉ enquiries@vteq.co.uk 🌐 www.vteq.co.uk

TECHNOLOGY

The whole property sector is looking at how to adopt technology. The gap that we saw was to automate much of the pre-tenancy process, when agents and landlords are looking for tenants for their properties. There are a lot of administration processes that take up time and create paperwork. Our technology automates much of the process. It holds all of our customer information, including personal and financial data, and provides up-to-date information about the process – such as when a tenant needs to provide references or an inventory needs to be carried out.

WHY VTEQ

Ian Faulkner, teclet IT Director, has worked with audit companies for many years and, after asking for a recommendation, VTEQ were at the top of the list. There were many reasons for this, including their accredited and dedicated web testers.

"My experience with VTEQ has been extremely engaging from the whole team, which is excellent. They kept us informed, and the clarity of the report that was generated explained in great detail the what and whys of the testing with results and practical steps we needed to take. VTEQ took up very little of our team's time and the work was carried out in a collaborative and positive way. It didn't feel like a disruptive exercise"

VTEQ SERVICES

Although VTEQ found no major errors, there are a whole raft of things that we can now improve, which will strengthen the security we are offering to our customers.

The test has also given our development team confidence that their hard work and dedication can withstand a hacker.

The report has given the whole team a boost. We are proud to be able to answer 'yes' when asked if we have a security report.

From a marketing and advertising perspective, we are able to communicate to our customers that our platform is safe. Their data is secure and teclet care about the safety of customer data.

Reassurance from VTEQ

"In the technology world we live in today, any weak spots can be exploited. Take all the precautions you can. VTEQ worked with us in a collaborative way and the findings are presented in an easy way. We know where to go the next time we need testing "

Ian Faulkner, IT Director at Teclet